

The Victoria Swindon – Venue Access Guide

Live music is great and we want everyone to be able to enjoy it! We are an inclusive venue and want you to feel confident about visiting us. We hope you find this information helpful and we look forward to seeing you soon 😊

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Emails will take a few days for a response but you should get a quicker response with a phonecall or text message 😊

About The Victoria

The Victoria is an old Victorian building, and it is quite limited for space! Access to our venue bar is via a side entrance – it is level access. On arrival at The Victoria, please let us know you are here by entering via our front door and speaking to the member of staff on the bar. They will then bring you round via our side entrance for access to the venue. At the moment we do not have accessible toilets as, although they are on the same level, they are too small. We are currently working on ways around this problem and will update this page when we have further information.

Tickets to all events can be purchased in the following ways:

- Directly from The Victoria
- By telephoning the venue on 01793 535713 between 4pm and 11pm and paying on your card
- Online at Seetickets

We provide a free ticket for personal assistants, but you do need to telephone us for this 😊

At the moment our toilets are not accessible to wheelchair users, but we have plans in place to address this.

We do not have a car park but there is a public car park with a disabled space directly opposite us in Prospect Place. Taxis can drop off right outside the front of our venue or at the side.

We advise disabled customers or those with any neuro-diversion conditions to arrive before the stated opening time so that we can assist you with entry and show you to your place. You will be able to order drinks from our bar staff from your position in the venue. On arrival, please speak to our member of staff in the bar who will be expecting you. They will check your tickets, show you to your place and take your drinks order.

If you have any other condition or medical requirement, please contact us in advance to discuss your particular requirements.

At the moment we do not have additional services such as audio-enhancement or captioning/BSL.

We welcome assistance dogs but please do let us know that you are bringing your dog in advance.

We do have strobe lighting during some performances so please let us know if this is an issue .

Please check this page for further improvements which will be coming soon! We very much hope to be able to provide disabled access to our toilets within the next few months 😊

We hope to see you soon at The Victoria Swindon.